Working out who to contact about your Discretionary Interactive Whiteboard Issue:

Collect Serial Numbers and AMS Number of equipment

Can you locate the Installation Sign-off Forms?

Yes → Did Dell do the installation?

Yes → ICT Service Desk 1800 338 483

No → No

Is the Projector an orange or grey Sanyo Ultra Short Throw?

Yes → Installed before 2010?

No → ICT Service Desk 1800 338 483

Yes → Panasonic Australia 02 9491 7517

Is the Interactive Whiteboard a Panaboard?

Yes → Electroboard Solutions 1800 622 800

No → The Interactive Whiteboard is a Smartboard