Sydney Region
ICT Coordinators Day
Term 1 2013
Today’s ICT Day Agenda

- Term 1 2013 Technology Update
- BYOD in Public Schools
- Integrating ICT into Teaching and Learning
- Learning Management and Business Reform (LMBR) program
- ICT Show and Tell
- Managing the eT4L environment (Primary School day)
- Digital Education Revolution (High School day only)
Wrap up of ICT Day – T4 2012

• Term 4 2012 Technology Update
• Integrating ICT into Teaching and Learning (Primary day only)
• DER-NSW Professional Learning (High School day only)
• Adobe Connect
• eBackpack in DEC schools
• Google Apps in NSW Public Schools
• ICT show and tell (Primary School day only)
• Digital Education Revolution (High School day only)
Term 1 2013 ICT Update

- ICT Coordinator and Technology Funding 2013
- T4L 2012-2013
- SAM computer rollout
- New recycling contacts
- eT4L Update
- LAN remediation
- DER 2013
- Professional Learning in SR
- Purchasing LSLD
- Interactive Classrooms and changes
- Tablets in DEC Schools
- Phishing and spam
- Old School Webserver Decomissioning
- Future Schools ICT Support – new realignment
School Technology Funding Sources

- Schools are allocated funding by the Dept to apply towards technology
- The funding is provided as two separate components:
  - A Computer Coordinator Component
  - A Global Grant for Computer Education
- Both are paid at the start of Term 1 and again at the start of Term 3
- Community funds can also be used
How the Funds can be Applied

• It is totally at each school’s discretion how the funds are to be used each year
• School Finance Committees pool their entire allocation and funds and calculate their own budgets for the year
• Different schools have different priorities
• Different schools will apply their funding differently
• The CC component is tied to Technology
What Does “Technology” Mean?

• The CC Funds must be spent on Technology:
  – Relieving staff to manage hardware/software
  – Team Teaching and supporting staff
  – Hiring outside technical help
  – Buying hardware/software/peripherals/networks
  – Sending teachers to technology training courses
  – Repair/upgrading of equipment
  – Buying consumables (cartridges, etc)
So How Much Money is There?

- **The Computer Coordinator Funding 2013**

- Based on FTE Teachers in each school:
  - 0 – 9.99 $1,992
  - 10 - 24.99 $3,985
  - 25 - 39.99 $7,846
  - 40 – 49.99 $11,332
  - 50 – 59.99 $14,072
  - 60 – 69.99 $17,553
  - 70 - 79.99 $23,537
  - 80 – 84.99 $28,144
  - 85 – 89.99 $32,877
  - 90 + $37,608

- This amount is provided **each semester**
So How Much Money is There?

- **Computer Education Global Grant (2013)**

<table>
<thead>
<tr>
<th>Enrol/Type</th>
<th>0-25</th>
<th>26-400</th>
<th>401-600</th>
<th>601-800</th>
<th>801+</th>
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<tbody>
<tr>
<td>High</td>
<td>$14,366</td>
<td>$14,366</td>
<td>$14,366</td>
<td>$14,366</td>
<td>$14,366</td>
</tr>
<tr>
<td>K-12</td>
<td>$5,848</td>
<td>$5,848</td>
<td>$8,125</td>
<td>$8,125</td>
<td>$8,125</td>
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<tr>
<td>Prim</td>
<td>$2,242</td>
<td>$3,406</td>
<td>$5,773</td>
<td>$8,059</td>
<td>$10,388</td>
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<tr>
<td>SSP</td>
<td>$2,142</td>
<td>$3,275</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- PLUS $8.62 per student
- This amount is provided each year
Some Examples:

- **Per Semester total ICT Funding:**
  - A High School with 913 students and 61.56 FTE teachers gets $28,749
  - A Primary/Infants School with 292 students and 14.762 FTE teachers gets $6,947
  - An SSP with 37 students and 8.788 FTE teachers gets $3,740

- At an average rate of $300 per day’s relief, these amounts equate to 96, 23 and 12 days per semester respectively.
Final Thoughts on the Funding

• It’s unlikely to all be used to relieve the CC
• CCs need to manage their time effectively
• Principals/committees allocate funds in the context of their entire school and the school’s yearly plan and priorities
• There is always a support requirement for new technology
• Get involved so it gets factored into the budget
Even old professors embrace new technologies
<table>
<thead>
<tr>
<th>Model: Lenovo: ThinkPad X131e Base</th>
<th>Component: Celeron 857 Dual Core SSD, 4GB RAM, 128GB HDD, 11.6&quot; screen, white, 4 years onsite warranty</th>
<th>Units: 1.00</th>
</tr>
</thead>
</table>

**Note:** Discretionary purchases have only 2 years warranty

**Expected delivery:** early Term 2, 2013 (possibly week 1)
## Acer Model Notebooks

<table>
<thead>
<tr>
<th>Model:</th>
<th>Component:</th>
<th>Units:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Acer: Travelmate P653-V</strong></td>
<td>i5-3210, 2.5GHz, 6GB RAM, 500GB HDD, 15.6&quot; screen, 4 years onsite warranty</td>
<td><strong>1.80</strong></td>
</tr>
<tr>
<td><strong>Acer: Travelmate P653-V</strong></td>
<td>i5-3210, 2.5GHz, 4GB RAM, 500GB HDD, 15.6&quot; screen, 4 years onsite warranty</td>
<td><strong>1.65</strong></td>
</tr>
</tbody>
</table>

Expected delivery: by early April 2013.
# Apple Desktops

<table>
<thead>
<tr>
<th>Model:</th>
<th>Component:</th>
<th>Units:</th>
</tr>
</thead>
<tbody>
<tr>
<td>iMac 21.5&quot; Base</td>
<td>2.5GHz Quad core i5 4GB RAM, 500GB HDD, 4yr onsite warranty</td>
<td>2.70</td>
</tr>
<tr>
<td>iMac 27&quot; Advanced</td>
<td>2.7GHz Quad core i5 4GB RAM, 1TB HDD, 4yr onsite warranty</td>
<td>3.85</td>
</tr>
</tbody>
</table>

Expected delivery: Term 2, 2013 (May)

Note: OS is Mountain Lion 10.8
## Apple Notebooks

<table>
<thead>
<tr>
<th>Model:</th>
<th>Component:</th>
<th>Units:</th>
</tr>
</thead>
<tbody>
<tr>
<td>MacBook Pro 13“ Base Model</td>
<td>i5 2.5GHz CPU, 4GB RAM, 500GB HDD, OSX 10.7 (Lion)</td>
<td>3.00</td>
</tr>
<tr>
<td>MacBook Pro 15“ Advanced Model</td>
<td>Aluminium, i7 2.3GHz CPU, 4GB RAM, 500GB HDD, OSX 10.7 (Lion)</td>
<td>4.50</td>
</tr>
</tbody>
</table>

Expected delivery: Right about now
COMPUTER FOR SCHOOL ADMINISTRATIVE MANAGERS (SAM) INITIATIVE

• Commencing 7 March 2013 schools will be receiving a standard DEC desktop computer as part of the School Administrative Managers Computer initiative. The initiative is to provide computer equipment for school administrative staff use that will be compatible with future releases of LMBR applications.

• Schools will receive one Lenovo desktop computer with some larger schools receiving two computers. The advice to schools is the computer(s) are designated for the SAM and are to be used for office administration.
COMPUTER FOR SCHOOL ADMINISTRATIVE MANAGERS (SAM) INITIATIVE

- Schools will be able to identify the computer(s) and 22” monitor by large yellow stickers on the delivery boxes that read:

  **This device is provided for the use of the School Administrative Manager (SAM) as per communication to the school principal.**

- The roll out is expected to be completed by Wednesday 20th March.

- The installation advice schools have been given is to follow the school’s standard computer installation and management processes, and to log a service desk call if they experience technical difficulties.

- Further information and FAQ’s are provided on the web page [https://detwww.det.nsw.edu.au/it/equipment/sam_computers/sam_comp.htm](https://detwww.det.nsw.edu.au/it/equipment/sam_computers/sam_comp.htm).

- An email was sent out to principals on 4 March informing them of this initiative.

- This PC should not be allocated to staff other than the SAM
The 'Takeback' (Recycling) Program

The computer equipment to be returned will need to be "like for like". For example, if you have received a complete unit (including CPU, HDD, monitor, keyboard, mouse and power cables) you can return a complete unit, if you have received a monitor you can only return a monitor, if you have received a CPU you can only return a CPU. The equipment does not need to be working.

Each of the vendors choose how they will execute the ‘Takeback’ program, and can vary schedules and processes from time to time.

Information relating to the Lenovo Takeback process is available at:

Information relating to the Acer Takeback process is available at:

Information relating to the Apple Takeback process is available at:
Computer recycling – additional service

APCD

APCD provides quality accredited IT asset collection, data sanitisation and environmental disposal services, Australia-wide. APCD is an accredited Government supplier, and provides IT asset disposal services to NSW Police, Australian Customs and the Commonwealth Attorney General’s Department. For more information please visit www.apcd.com.au/services

Collection requests

Collections will be scheduled on a monthly basis.
You can request a collection AT NO COST and provide the necessary details by logging on to: http://www.apcd.com.au/collection/det/
Please provide as accurate information as possible on the form as it greatly will assist the customer service department. Once the Customer Service team has received your form, you will be contacted to confirm pick-up details.

Additional Information and Questions

If you have any questions or require more information please email APCD detcollections@apcd.com.au or call (02) 8863 6666.
Computer recycling – additional service

Verser

You can easy submit a request AT NO COST by following the prompts at:
Once the customer service team has received your form, you will be contacted to confirm pick-up details.

Verser Technology Lifecycles collection staff and identification
On the agreed day, the Verser Technology Lifecycles representative(s) will arrive at your school and report to the School Administration desk for instructions. Our staff will:

- Carry clearly marked identification at all times
- Be wearing our black and orange shirts
- Sign in and out of the Visitor’s Register
- Efficiently load the IT equipment onto one of our vehicles, ensuring no mess is left behind
- Work with you to make sure you’re getting the best outcome for your IT assets

Additional Information and Questions
If you have any questions or require more information please email us at nswschools@verser.com.au or call us on 02 9752 1777.
Projector Lamp Recycling

• Sydney Region IT Services Unit are offering a green projector lamp recycling service for schools.

• Instead of throwing dead lamps in the rubbish which ends up at the tip, please bring them to the Regional ICT Information Days in Week 8 or 9 or drop them into Miranda RO for disposal.

• No smashed or broken lamps can be accepted – must be in one piece.
Questions?
eT4L - update

• 1,147 schools in 10 regions have been migrated to eT4L (4/3/13)
• 62% of Primary Schools
• 89,000 desktops and laptops migrated to Windows 7 on the detnsw domain
• Over 1,655 applications in SCCM
### Sydney Region eT4L Migrations

<table>
<thead>
<tr>
<th>Type</th>
<th>Count</th>
<th>Scheduled</th>
<th>%Scheduled</th>
<th>Audited</th>
<th>%Audited</th>
<th>Complete</th>
<th>% Complete</th>
</tr>
</thead>
<tbody>
<tr>
<td>K-2</td>
<td>8</td>
<td>8</td>
<td>100%</td>
<td>7</td>
<td>88%</td>
<td>7</td>
<td>88%</td>
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<tr>
<td>K-6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>P1</td>
<td>6</td>
<td>6</td>
<td>100%</td>
<td>4</td>
<td>67%</td>
<td>4</td>
<td>67%</td>
</tr>
<tr>
<td>P2</td>
<td>31</td>
<td>24</td>
<td>77%</td>
<td>14</td>
<td>45%</td>
<td>12</td>
<td>39%</td>
</tr>
<tr>
<td>P3</td>
<td>45</td>
<td>36</td>
<td>80%</td>
<td>33</td>
<td>73%</td>
<td>32</td>
<td>71%</td>
</tr>
<tr>
<td>P4</td>
<td>51</td>
<td>43</td>
<td>84%</td>
<td>37</td>
<td>73%</td>
<td>32</td>
<td>63%</td>
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<tr>
<td>P5</td>
<td>18</td>
<td>18</td>
<td>100%</td>
<td>15</td>
<td>83%</td>
<td>15</td>
<td>83%</td>
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<tr>
<td></td>
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<td>85%</td>
<td>110</td>
<td>69%</td>
<td>102</td>
<td>64%</td>
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<tr>
<td>Hospital</td>
<td>4</td>
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<td>75%</td>
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<td>75%</td>
<td>2</td>
<td>50%</td>
</tr>
<tr>
<td>EEC</td>
<td>3</td>
<td>3</td>
<td>100%</td>
<td>3</td>
<td>100%</td>
<td>3</td>
<td>100%</td>
</tr>
<tr>
<td>Phase 1</td>
<td>166</td>
<td>141</td>
<td>85%</td>
<td>116</td>
<td>70%</td>
<td>107</td>
<td>64%</td>
</tr>
<tr>
<td>SSP</td>
<td>12</td>
<td>12</td>
<td>100%</td>
<td>12</td>
<td>100%</td>
<td>12</td>
<td>100%</td>
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<td>7-10</td>
<td>5</td>
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<td>0%</td>
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<td>0%</td>
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<td>7-12</td>
<td>43</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>11-12</td>
<td>2</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>K-12</td>
<td>2</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td></td>
<td>52</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Phase 2</td>
<td>64</td>
<td>12</td>
<td>19%</td>
<td>12</td>
<td>19%</td>
<td>12</td>
<td>19%</td>
</tr>
<tr>
<td>Total</td>
<td>230</td>
<td>153</td>
<td>67%</td>
<td>128</td>
<td>56%</td>
<td>119</td>
<td>52%</td>
</tr>
</tbody>
</table>
eT4L Migrations

- In Sydney Region
  - 119 Schools (as of 8/3/13) – 64% of phase 1 schools
  - 11400 Computers rebuilt with Windows 7
  - 16291 Software deployments

- A solution for Split Sites is now available and those schools can be scheduled

- All remaining K-6/SSPs to be completed by June 30 this year.
UD Device Model Counts (Top 11)

- LENOVO_ThinkPad Edge: 3029 (27.09%)
- LENOVO_ThinkCentre M82: 2306 (20.63%)
- Acer_Exterm 5630: 1664 (14.88%)
- AnabelleB_Argyle M272-K: 931 (8.33%)
- LENOVO_ThinkCentre M91p: 885 (7.92%)
- LENOVO_ThinkPad X130e: 558 (4.99%)
- LENOVO_ThinkCentre M57: 429 (3.84%)
- LENOVO_ThinkCentre M55: 403 (3.60%)
- LENOVO_ThinkCentre M81: 386 (3.45%)
- LENOVO_ThinkCentre M58: 346 (3.09%)
- Others: 243 (2.17%)
Folder Structure

- A fix for the File rights issues is to be applied this term

- Phase 1 schools will need to have folder structure applied to their server
  - Intention is to do this during term break.
eT4L Posters

• Has your school been cutover to eT4L?
• A couple of posters have been produced to assist students (and teachers too) as well as some logon ID cards that students can keep their details on, and keep on their person.

• http://tinyurl.com/et4lpic1
• http://tinyurl.com/et4lpic2
• http://tinyurl.com/et4lpic3
Accessing MyFiles from Home for eT4L Schools

- Samson Fung from South West Sydney Region has created a great video on how to setup MyFiles access after your school has been cutover to eT4L Services
- [http://www.screenr.com/o5Z7](http://www.screenr.com/o5Z7)
Foundation Fonts

• Schools MUST be licenced to use the NSW Foundation font. It costs $60 for a site licence and is well worth getting for your school.
  http://tinyurl.com/foundfonts

• but first check that the school hasn't already bought a licence!
OASIS Logging Off in eT4L

• Some TLs and office staff have noticed that OASIS closes down on eT4L’d PCs after periods of inactivity
• This is due to a Power Management Policy that is being delivered to all PCs by default
• Even if you turn off Power Management on the PC, next reboot, it will come back and kick you out of OASIS again
• Here’s how to fix it…(and go back to polluting the planet)
Fixing Power Management

• Get this document from a school PC:
  – [http://tinyurl.com/et4lpower](http://tinyurl.com/et4lpower)

• The school ICT Coordinator can access UDM and follow the steps on page 3 and 4 to “Disable Power Plan” of whichever PCs need it

• Then, the next day, logon as local administrator to each PC and disable the local power plan. Then it won’t be overwritten

• This is also worth doing on all Notebooks/PCs in classrooms that are connected to a projector/IWB
eT4L for High Schools

• Planning is underway for implementation of eT4L in High Schools and Central / Community Schools

• Expected implementation – not before Semester 2, 2013
Teachers do this for laughs, don’t they.

Exercise 12.1 (pp. 477 – 480)

Two sizes of the object.

To show shorter and longer.

<table>
<thead>
<tr>
<th>Object</th>
<th>Lengths</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>shorter</td>
</tr>
<tr>
<td></td>
<td>longer</td>
</tr>
</tbody>
</table>

Exercise 12.2 (pp. 481 – 484)

Real objects and string to put the problem. Draw your string.

Eel measures the desk with string. He wants to find out the desk's length.
EASY SERVICE DESK CALL LOGGING

• I got sick of chasing through all the links to log a service desk call on-line, so I made a tinyurl I won't forget:

• [http://tinyurl.com/1800338483](http://tinyurl.com/1800338483)
LAN Remediation Project in SR

• Since March 2012, a total of 105 K-6 schools and SSPs in Sydney Region have had LAN Remediation Assessments

<table>
<thead>
<tr>
<th>Assessment</th>
<th>No Work Required</th>
<th>Switches Only</th>
<th>Cabling and Switches</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Totals:</td>
<td>2</td>
<td>55</td>
<td>48</td>
<td>105</td>
</tr>
</tbody>
</table>

• All remaining schools to be assessed by June 30, 2013
LAN remediation

BEFORE

AFTER
LAN remediation – How do we fix this?
Questions?
Since 2009 the DER-NSW program has successfully delivered:

- 254,166 laptops to year 9 students,
- wireless access points in over 21,000 learning spaces,
- professional learning experiences to teachers and leaders across the state,
- more than 250 online resources,
- 560 school based Technology Support Officers.
- Detailed academic research into DER has been published - [http://tinyurl.com/derresearch](http://tinyurl.com/derresearch)

2013 heralds a final rollout of 63,500 laptops.
The Commonwealth DER National Partnership funding finishes at the end of 2013.

- The 2013 laptops will not be considered part of the state wide pool. This means there will be no transfers between schools unless an arrangement is made between principals.
- Principals will be able to work with their school community to develop a distribution process suitable for the school. For example, some schools may wish to allocate laptops to Year 9 students as in previous years. Others may wish to adopt an alternative approach.
- As with previous rollouts decisions on repair costs will be made by the school on a case to case basis.
- Funding for the DER TSO positions ends December 31st 2013.
DERNSW PL SERIES
in Adobe Connect

WHAT I DO IN...

WHAT I DO WITH...

WHAT I WANT TO DO...


30 minute breakfast sessions delivered via Adobe Connect

Recorded & reviewable if you miss any

Covers all KLAs

Highlights useful applications & their use

Focuses on specific activities
Ideal Class Sizes
Inspire Innovate ICT Conference

The 7th annual ICT Pedagogy Conference is on again at ANZ Stadium at Homebush Bay

http://inspireinnovate.nsw.edu.au

Bookings close 29 March
• The Sydney Region ICT Consultant, Lena Arena has announced a series of hands-on professional learning courses that are being held throughout 2013

• All courses & details have been published here:
  – [http://tinyurl.com/SRICTPL](http://tinyurl.com/SRICTPL)

• All courses are booked through MyPL@DEC with direct links provided
SR ICT Coordinator Info Days 2013

• Since 1997, the old Sutherland and St George districts have been running these great information days every term

• Since 2004, Sydney Region has continued them and made every session’s handouts available here: http://tinyurl.com/sstrictinfodays

• The 2013 days will be held each term in 2013
  – K-6: Week 8 Tuesday / 7-12: Week 9 Tuesday

• Book in via MyPL@DEC
Local Schools, Local Decisions

- To purchase an item under $5,000, you now have more options. Principals can continue to purchase from existing State contracts and through the department's online catalogue if they choose.
- However, principals can now buy directly from an alternative or local supplier if it provides better value. Support and guidelines are available for DEC staff.
- The process is clear:
  - Choose - Contract OR local supplier
  - Be clear that it is value for money
  - Check probity guidelines
  - Purchase or order.

Detailed guidelines (PDF available for DEC staff)
Interactive whiteboard equipment

- Panasonic is no longer selling IWB equipment to NSW DEC. Schools with Panaboard will remain protected by the warranty terms and conditions that NSW DEC negotiated as part of the Contract pricing for the remainder of the product warranty period.

Electroboard will continue to supply SMARTboard interactive whiteboard bundles and products to schools.

- NSW DEC IWB bundles includes an interactive whiteboard, projector, wall brackets, speakers, installation, delivery and warranty.

- To find out more about what’s in each bundle click here for our Bundle Breakdown
Interactive whiteboard equipment

Standard Bundle
- this Bundle includes some products used in an interactive classroom installation, without the video conferencing connectivity.

• SMART Board (77 inch or 87 inch widescreen multi finger touch) interactive whiteboard with wall mount bracket
• Epson ultra short throw data projector with wall mount bracket
• 15 watt per channel stereo smart speakers
• Wall plate and cable kit
• Installation by Electroboard
• 4 year warranty
(1 year on-site swap out
3 year 'back to base' warranty)

77” = $6,466 ex GST*
87” = $6,832 ex GST*

*As at February 2013
IWB & Projector Service

• There is confusion about who to call for IWB and projector service. Your projector brand/model will give you the best clue.

<table>
<thead>
<tr>
<th>Projector Brand</th>
<th>Who to call for warranty service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sanyo (Orange or Dark Grey) with either Smart OR Panaboard</td>
<td>DEC IT Service Desk</td>
</tr>
<tr>
<td></td>
<td>Ph. 1800 338 483 or online at <a href="http://tinyurl.com/1800338483">http://tinyurl.com/1800338483</a></td>
</tr>
<tr>
<td>Sanyo (Silver) with Panaboard</td>
<td>AWA – Ph. 1300 668 714</td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:iwbwarranty@awa.com.au">iwbwarranty@awa.com.au</a></td>
</tr>
<tr>
<td>Epson or SMART with SMARTboard</td>
<td>Electroboad – Ph. 1 800 060 636</td>
</tr>
</tbody>
</table>

• Make sure your fault is eligible for warranty service or the school may be charged a callout fee!
Other IWB Issues to consider

• IWBs and projectors installed in 2008 are now out of warranty and those from 2009 will be out of warranty this year. What happens if they die?
• With orange Sanyo projectors, DO NOT use the NO SHOW button. It blackens the screen, but does not turn off the lamp. Some teachers are using it instead of turning off the projector.
• DELL swapouts were delayed but should now be happening again.
Apple iPads in Sydney Region

- The number of schools in the state that have purchased iPads has been growing rapidly with many more looking to implement iPads.
- iPads and related accessories are not available on DEC contract and are not directly supported by Service Desk or Region.
- General advice and direction on configuration is available through Sydney Region ICT School Support. Please contact:
  - Bambos.meitani@det.nsw.edu.au and/or stuart.hasic@det.nsw.edu.au with details of your intentions.
- At this stage, any decision to take this path must be fully owned by the school. Direct Regional IT support is not available.

Sydney Region Apple iPad Technical Support Guide:
http://www.tinyurl.com/sripadtechnical
Android Tablets

- Some schools in NSW are implementing various flavours of Android Tablets.
- Multiple brands/models are available providing different sizes, feature sets and prices, as well as different versions of Android.
- Apps that require Internet access will likely not work within DEC limiting the usefulness of the tablets.
- Purchasing Apps from Google Play (the Android Marketplace) may be an issue due to the requirement for a credit card.
- At this stage, any decision to take this path must be fully owned by the school. Direct Regional IT support is not available.
Windows Surface and other Win 8 tablets

- The first Microsoft tablet was released on October 26th 2012.
- It runs Windows 8 RT designed specifically for mobile devices that use ARM processors.
- It is supplied with an RT version of MS Office, but is otherwise not compatible with general Windows programs on PCs.
- The Windows RT store has less than 6000 Apps, in comparison to more than 700,000 Apps each in Google Play and the Apple App Store (as at end 2012).
- An Intel version of Surface was released in early 2013 (USA).
- At this stage, any decision to take this path must be fully owned by the school. Direct Regional IT support is not available.
DEC Software and SOE

DEC Standard Operating Environment (SOE)

Software (work and home)

Antivirus (home)

For home Windows 7 and XP computers, NSW DEC recommends that staff use the free Microsoft Security Essentials program. For Windows 8, the standard Windows Defender tool is built in.

Under home use rights, DEC employees with Apple Mac computers are licensed to use Symantec Endpoint Protection on one home computer only. Please note that there is no technical support provided for home computers.
Home Use Software for Staff

Microsoft Work at Home Software – New Supplier!
http://au.insight.com/shop/dec/teachers-employees-wah

Dedicated NSW DEC Contact: NSWDEC@insight.com  1800 081920
Home Use Software for Staff

Adobe Work at Home Software – Same old Supplier!

Please Note: A valid NSW DEC email address is required.
If your DEC email is not accepted please send an email from your DEC email address to: licensinghelp@sigroup.com.au

please enter your email address below...

...your NSW DEC email address here

This site works best with Internet Explorer.

Submit >
Questions?
Please please please don’t notice the out of paper light!
Old Schools Webserver Decommissioning

• In 1998 NSW DET established a webserver to host school websites
• Each school was provided a URL in the form of http://www.school-p.schools.nsw.edu.au
• Many schools established their web presence on this server and in Sydney Region, 34 schools are still running their main website on this server
• Another 64 schools have set a redirection on the old server to their new website hosted elsewhere
• All of these schools will be affected by the decommissioning of the old webserver
Old Schools Webserver Decommissioning

• Options for school still on the old server include:
  – Transition to the School Website Service (121 schools already use this service in Sydney Region)
  – Hosting your School Website on a server in your School (6 schools are currently doing this in SR)
  – Moving your website to an external Web-Hosting provider and paying the monthly costs associated

• If you have any further questions or need more information please contact the School Website Transition support line on 1300 307 472.

• The server shutoff is end of Term 1 2013.
Spam and Phishing tips

• The best thing to do with spam is to just delete it. If you don’t recognise the sender or the subject looks suspicious, play it safe and hit ‘Delete’ without opening the message.

• Never open attachments or click on links in messages from strangers, or even suspicious-looking messages from people that you know.

• Never reply to spam messages or attempt to contact the sender. This will just make you a target for even more spam.
Spam and Phishing tips

• Before you give your email address to anyone, make sure you know who they really are.

• If an email asks you to confirm details like account numbers or passwords, it’s almost certainly a phishing scam – just delete it. If you believe the email may be genuine, contact the institution and confirm its validity.

• The Department or other reputable organisations will never ask for your password by sending you an email message.

• If you continue to receive hoax emails from a particular address, forward a copy to abuse@det.nsw.edu.au, to help us improve our filtering.
DEC Realignment – Team 2

- 513 schools
- 15 school networks
- 219,000 students
- Vaucluse PS to Bundanoon PS
  - 173km by car
- Team Offices with ICT Support? T.B.D.
- ICT Support Staff? T.B.D.
- Future Schools ICT Support Project will determine staffing for the whole state by end 2013
Final Questions?